

BlueCross BlueShield of Texas (BCBSTX) Offers Identity Protection Services

On behalf of Chancellor Sharp, we are pleased to let you know that as employees and retirees of The Texas A&M University System, you and your dependents who are enrolled in the A&M Care Plans through BlueCross BlueShield of Texas are being offered identity protection services *free of charge*. These services are provided through Experian as long as you remain employed by (or are retired from) the A&M System and are enrolled in one of the A&M Care Plans.

You are not automatically enrolled in these identity protection services. You must sign up with Experian.

➤ There are two different plans, as described below:

○ ProtectMyID[®]

Employees, retirees, dependent spouses and dependent children age 18 and over enroll independently through ProtectMyID for services that include:

- An Experian Credit Report upon sign up
- Choice of email or mail delivery
- Comprehensive educational resources
- Daily 1-Bureau credit monitoring
- U.S.-based customer support 7 days a week
- Online and phone enrollment
- \$1 million identity theft insurance
- A fraud resolution team

○ Family Secure[®]

Once you have enrolled in ProtectMyID, the parent or legal guardian can enroll dependent children under the age of 18 through Family Secure for services that include:

- An Experian report upon enrollment
- Monitoring children's personal information for existence of a credit file
- \$2 million product guarantee
- A Fraud resolution service

For additional information on these plans, see the ProtectMyID and Family Secure flyers.

➤ Enroll by logging into your MyEvive account to access your Blue Access for Members (BAM) account. Then click on Identity Protection under the Quick Links and follow the instructions.