

TEES Personnel Services - Customer Service Survey

Rate the Personnel Services staff in the following areas:

	Excellent	Good	Fair	Poor
Job Knowledge				
Professionalism				
Courtesy				
Accessibility				
Willingness to Assist				
Timeliness of Response				

Rate Personnel Services in providing the services or responding to the topics/issues listed below:

	Excellent	Good	Fair	Poor	N/A (no interaction in this area)
Training (State Mandated and other)					
SSO/LeaveTraq/HRConnect					
Sick Leave Pool / FMLA					
Insurance Benefits					
Employee Orientation					
I-9 Processing					
Vacancy Posting					
Hiring Process					
Background / Security Check					
External Employment					
Reclassification and Promotion					
Policy and Rule Interpretation					
Employee Relations / Management Issues					

Please share your suggestions or comments on how Personnel Services could better serve the needs of the employee and the division.

Please Submit To: TEES Personnel Services
 TEES State Headquarters Building
 1470 William D. Fitch Parkway
 College Station, TX 77845-4645

Campus Mail Stop 3467 Fax: 979/458-7720 Email: teeshr_mail@tees.tamus.edu